ServiceMASTER Restore

# WINDSTORM CHECKLIST

## BEFORE A WINDSTORM

- [ ] Secure outdoor furniture, umbrellas, BBQs, trash bins
- [ ] Trim trees and remove dead limbs near your property
- [ ] Reinforce garage doors and roof tie-downs
- [ ] Pre-cut plywood or install storm shutters for windows
- [ ] Check and charge all flashlights, battery packs, radios
- [ ] Pack a 72-hour emergency kit (food, water, meds, ID, first aid)
- [ ] Identify and clear a safe shelter room (no windows, lowest floor)
- [ ] Photograph home and contents for insurance documentation
- [ ] Review insurance policy for wind damage coverage
- [ ] Sign up for local alerts (Alert Ready, WeatherCAN, NOAA, etc.)

## DURING A WINDSTORM

- [ ] Move to your designated shelter room
- [ ] Bring pets and emergency kit with you
- [ ] Stay away from windows, skylights, and glass doors
- [ ] Use flashlights instead of candles
- [ ] Avoid plumbing and water use during electrical storms
- [ ] Keep phone charged and avoid unnecessary calls
- [ ] Stay tuned to radio or alerts for storm updates
- [ ] Do not leave shelter until officials give the all-clear
- [ ] If driving, pull over safely away from trees and power lines

## AFTER A WINDSTORM

- [ ] Avoid downed power lines - stay at least 10 metres away
- [ ] Check for gas leaks, electrical damage, or water intrusion
- [ ] Take photos/videos of all damage before cleanup
- [ ] Use caution with ladders, chainsaws, and tools
- [ ] Remove wet materials to prevent mould growth
- [ ] Separate storm debris: yard waste, household goods, construction
- [ ] Keep all receipts from repairs, hotels, or emergency expenses
- [ ] Contact your insurance company and begin claims process
- [ ] Hire a certified restoration company to begin the remediation process

### WHEN RECOVERY CAN BEGIN...

It is likely that ServiceMaster Restore will already be onsite immediately after the event dealing with the most urgent demands.

Once you have contacted your insurance company, you can begin the recovery process with ServiceMaster Restore.

**RESTORING PEACE OF MIND®**